

# Disposal Services

Disposing of IT equipment responsibly goes beyond the treatment of the equipment itself. Through our services, clients can support their CSR plans and CO<sub>2</sub> and disposal targets, not to mention the associated security concerns, and ensure all UK and European legislation is met.

BT Engage IT is able to offer a full complement of procedures and practices which deal with our customer's requirements for fully processing end of life equipment in a fully compliant and regulated manner with the utmost sensitivity, and with maximum financial benefit to the customer. These services can be carried out throughout the UK and Europe and in a manner to complement existing customer propositions. All services offered are carried out under regulated conditions by fully qualified engineers.

## Overview

WEEE (waste electrical and electronic equipment) is one of the fastest growing types of waste in the western world. Each year over two million tonnes of new electrical equipment is sold in the UK alone. All these products will one day become waste.

The WEEE Directive is now a reality in the UK, with many businesses unaware or unhappy with the prospect of being responsible for the recycling of their IT equipment.

Disposing of IT equipment responsibly goes beyond the treatment of the equipment itself as organisations must also ensure that data is permanently erased. The risks associated with not doing this, or getting it wrong, are potentially huge – embarrassment and loss of reputation through to criminal or civil liability for the loss of private or sensitive data.

To ensure this does not affect your business you need to use a company that you are able to trust with potentially sensitive data. BT Engage IT is partnering with N2S (Network 2 Supplies) to bring you this service.

N2S is an established and accredited disposal services supplier that uses its own, fully trained engineers to collect, data wipe and destroy your IT equipment. You will be issued with a disposal certificate that provides you with confirmation that your data and equipment have been disposed of to the WEEE Directive standard. As a full audit trail is available on all equipment you can monitor exactly what has happened to every device.

## Services

BT Engage IT, along with our preferred supplier, N2S, can provide the following services to our customers:

- A complete end of life IT asset management solution
- IT asset decommissioning and recovery
- Staging and commissioning
- IT redeployment into customer estate
- Data erasure and data destruction
- Resale
- Recycling and waste management solution
- Management reporting and audit trail of asset
- Delivering against WEEE governance
- Providing global coverage & one stop end of life asset process

## Benefits

### How can BT Engage IT help support client's carbon reduction plans & targets?

The British Government has pledged to reduce national carbon emissions in the UK by 60% by 2050. Organisations must be able to demonstrate they have a plan in place to manage redundant and legacy IT assets. BT Engage IT can help you achieve these targets by providing;

- A fully managed service for end of life IT assets
- A full audit trail of disposed kit
- Detailed monthly reports on weight of recycled metals
- Detailed report of amount of recycled metals to landfill
- Site surveys & kit assessments to identify redundant kit

## Sustainability

Sustainability is one of the most important concerns for business and society today. BT Engage IT disposal services can help in the following ways;

- Support customer responsibility for redundant kit
- Address CSR and Green Sourcing Policy requirements
- Provide full compliance against EU regulations and other Governance regulations

# IT solutions portfolio

The BT Engage IT solutions portfolio enables us to work with clients to deliver an end-to-end capability to meet their business needs.



## Our approach

Our objective is to deliver true business value and efficiencies within our clients businesses. Our combined capabilities and consultative approach ensures that they can deliver against cost and productivity demands, keeping their businesses competitive in rapidly changing markets.

## Our strategic partners

We maintain a position of independent consultant and advisor to our clients, whilst holding strategic alliances and partnerships with key technology companies in the marketplace. This independence allows us to tailor the technology into solutions and services that achieve our clients' business challenges and maximise IT efficiencies.



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### Offices Worldwide

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